









Nestle Good food, Good life

# **Growing Together Consistently Today and Tomorrow**

Analyst and Institutional Investors Meet, October 25, 2023 Mr. Suresh Narayanan, Chairman and Managing Director, Nestlé India









#### Disclaimer

- Except for the historical financial information contained herein, this presentation may contain statements which reflect Management's current views and estimates and could be construed as forward-looking statements. You are cautioned not to place undue reliance on these forward-looking statements, which holds only as of the date.
- The future involves uncertainties and risks that could cause actual results to differ materially from the current views being expressed.
- Potential uncertainties and risks include but are not limited to factors such as changes in general economic, political or market conditions, commodities and currency fluctuations, competitive product and pricing pressures, industrial relations and regulatory developments.
- Significant disruptions in the operations due to unforeseen events (including spread of any disease)
- Volume and Mix and Organic Growth (OG) are basis Nestlé Internal Reporting Standards.
- Figures are regrouped / reclassified to make them comparable.
- Calculations are based on non-rounded figures.
- 'Analytical data' are best estimates to facilitate understanding of business and NOT meant to reconcile reported figures.
- Answers to Questions may be given basis generally available information in public domain.
- No person is authorized to give any information or to make any representation not contained in and not consistent with this presentation and, if given or made, such information or presentation must not be relied upon as having been authorized by or on behalf of Nestlé India Limited
- Current year and previous year numbers have been restated to include the financials of acquired Pet Food Business as per requirements of Ind AS 103 Business Combinations under Common Control

### Today we will discuss

- Looking back 2018 What we promised and what we delivered
- Emerging, exciting, aspiring India Rise of the new consumer cohort
- Our heartbeat 5 P's Purpose, People, Planet, Partnerships and Performance
- Key takeaways



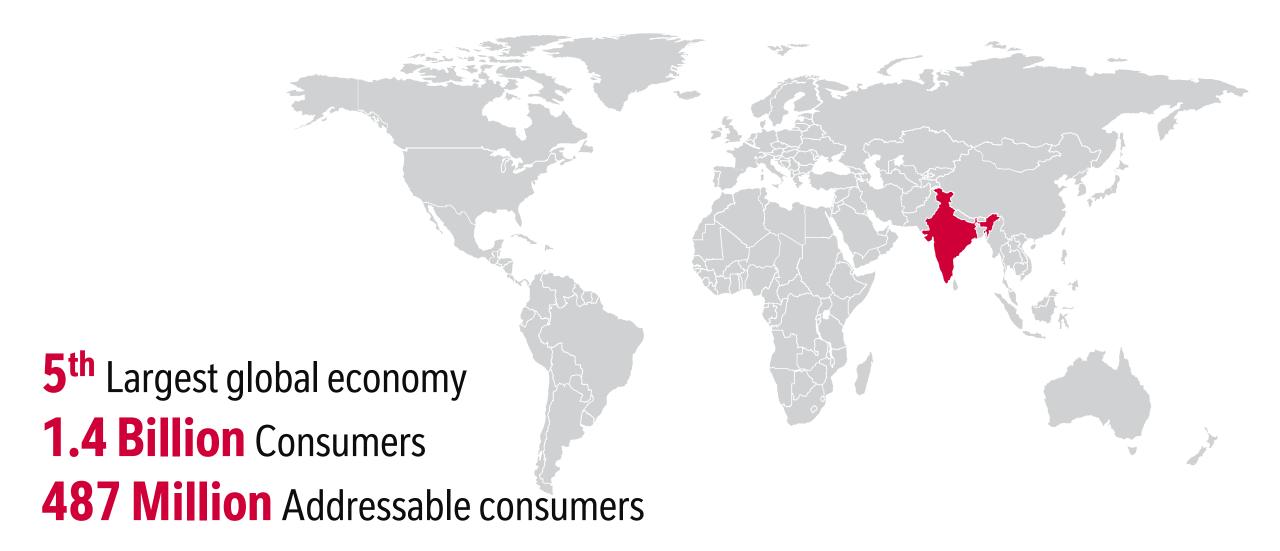
### Looking back – 2018



Emerging, exciting, aspiring India
Rise of the new consumer cohort



### Unlocking India – from promise to potential

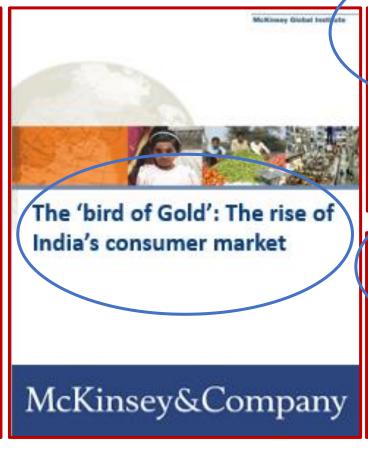


# Rising middle class and consumption driven growth











#### Rise of new India

#### **Digital rise**

**1.2 Bio**Mobile users



**20 GB** Per capita data consumption per month



#### Infrastructural rise

**29 Kms** Road built per day



**100** % Rural electrification



#### **Consumer rise**

**470 Mio** Gen Z population



**10 Bio** Monthly UPI transactions



#### **Entrepreneurial rise**

**3rd** Highest unicorns (Nos- 108)



**85 Bio** Annual FDI inflow (USD)





#### The "and" truth about India



**Urban 35%** population



**Rural 65%** population



Penetration

Monthly category

penetration ~ 10-50%



Consumption
Per capita packaged food
China 4.2x, Philippines 3.3x



**Premium 30%** Premium segment in nutrition



**Affordable 72%** Macro snacks < Rs. 10



Connected1.2 billion mobile users750 million internet users



**Traditional 892** million TV viewers

#### Lifestyle trends – brands, millennials and GenZ

Natural, fresh, sustainable

**90 Mio** 

Health-conscious individuals

Reelization

**22% more** 

engagement

Instagram reels gets more engagement than other Instagram posts

Experiences, Identity, personalization

**70%** 

Seeking personalized services/ products

**Experimentation** 

**43**%

Urban households are open to experiment with new categories

Source: Redseer Consulting, Kantar

Source: Instagram Global Report 2023

Source: IPSOS Trends

Source: Kantar Worldpanel







#### Lifestyle trends - brands, millennials and GenZ

Trust importance

**59%**Trust on brand is an important factor

Mindful indulgence 68%

Taste – the most important driver

Snacking and variety 7/10

Snack more than pre-covid

Health and wellness, hygiene

**78%**Consider themselves as more conscious eaters now

Source: Kantar 2022 research

Source: Ipsos Snacking Growth

Source: Mondelez Snacking report India

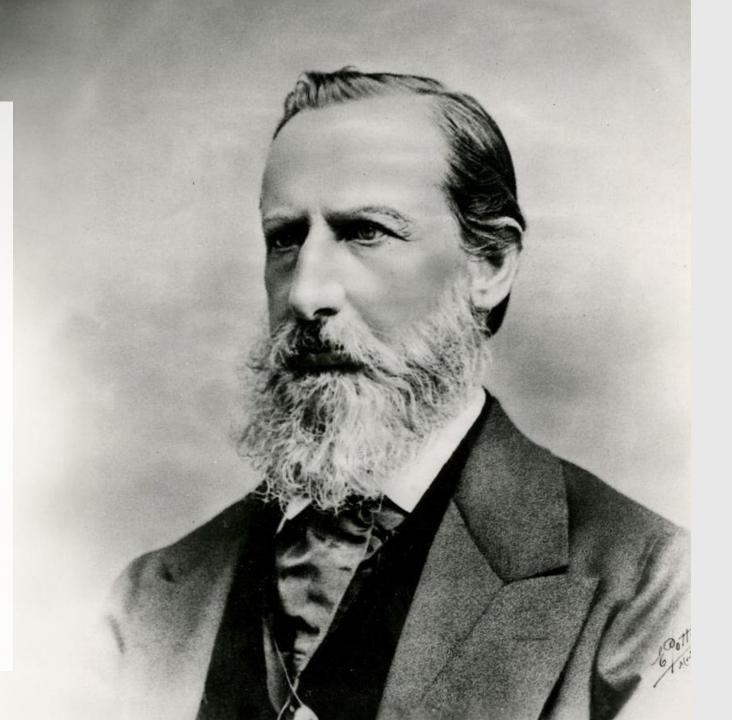
Source: IPSOS Isobar India Survey







Our Purpose Unlocking the power of food to enhance quality of life for everyone, today and for generations to come



Our heartbeat -the 5 Ps Purpose, People, Planet, Partnerships, Performance



### Our roadmap - focus and growth





### Nestlé's India story

Legacy of **110+ years** of safe, quality nutrition

India **one of the fastest** growing markets for Nestlé

**8,000+** Employees

194,000+ Shareholders











**10th Factory** to be set up in Odisha



**10,000 +** Distributors & redistributors



**5.2 + million outlets**Total reach



**108%** Return on equity



**10 million+ beneficiaries**Societal initiatives

### Our brand footprint in India

**12 Billion** cups

**5 Billion** serves



**3,300 Million** fingers



**2,200 Million** units



**29 Million** tins

**700+** One Nestlé Kiosks **12+ Million** footfalls





12 Billion packs reaching homes. Serving families. Touching lives.

## Bringing purpose to life through powerful brands



World class safety and quality guaranteed

~ **125** new products launched in last 7 years, contributing to **6%** of sales

**10** new projects in the pipeline

# Bringing purpose to life by recalibrating innovations



Integrating millets into our products to enhance quality of life

#### **Good for you**

High in fiber Lower in calories High on nutrients

#### **Good for farmers**

Climate-smart crop More resistant to pests

#### **Good for environment**

Requires less water Lesser carbon footprint



### Bringing purpose to life through social impact





Touching **10 Mio** lives

25 states and union territories in India

- Nutrition awareness
- Water, sanitation and hygiene
- Education
- Environment
- Rural development





### Diversity as a force for good







#### **Diverse workforce**

- 50% of the Board of Directors are women
- Multi-generational workforce
- Over 25% of the employees are women

#### **Empowered women - charting Nestlé's future**

- Women are key part of the management, salesforce and factories
- Empowerment with safer and hygienic choices for women in the field
- Travel assistance for women in their third trimester and flexi working for returning mothers

#### **New parental leave policy**

- 26 weeks leave for primary caregiver
- 4 weeks leave for secondary caregiver



#### Sanand – the bedrock of diversity





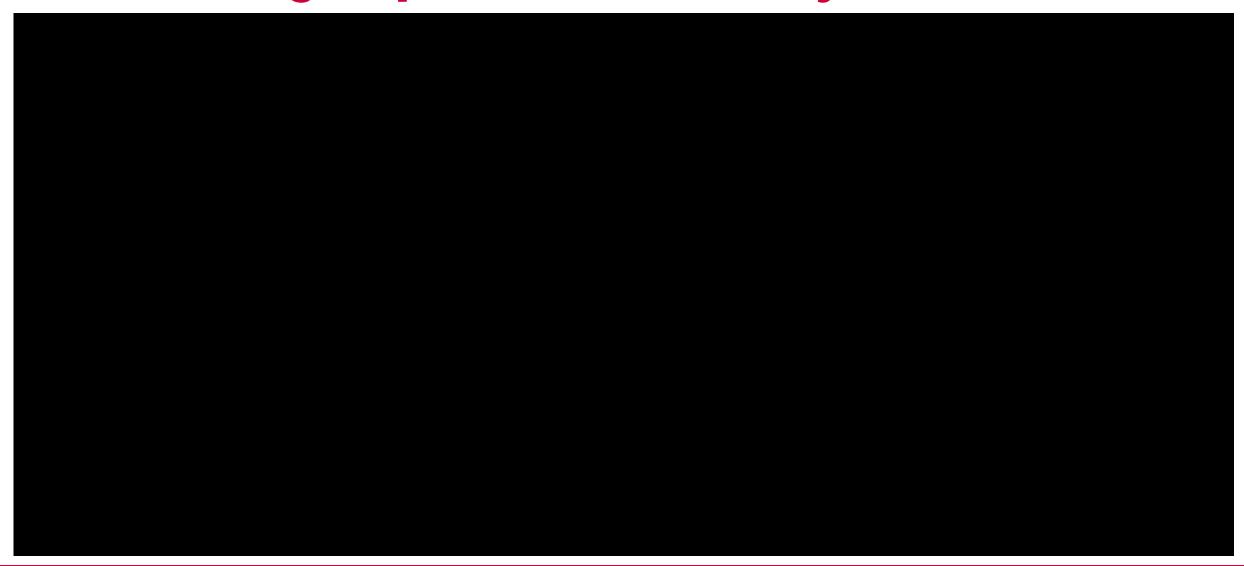
95% of the workforce are less than 40 years of age

More than **60%** of the workforce are women

**12** people with disabilities work on the production line



## Sanand – a glimpse of our diversity





### 4 facets of our sustainability journey



#### Committed to a sustainable future





**6x** investments in Sustainability (2023 vs 2020)

**~60** people engaged on sustainability

Working with 10 direct and indirect partners

#### Our ambition - Making sustainable choices





**Coal free** manufacturing locations by mid 2024

#### **Fossil fuel free**

manufacturing locations by mid 2025

Stubble briquettes to be used in Moga factory to **reduce stubble burning** 

### Committed to managing plastic responsibly





EPR of **23,300** tonnes in 2022

All our brands are plastic neutral for past 3 years

Brand-led initiatives to address plastic waste



### Committed to sustainable agriculture – dairy





~100,000 dairy farmers engaged

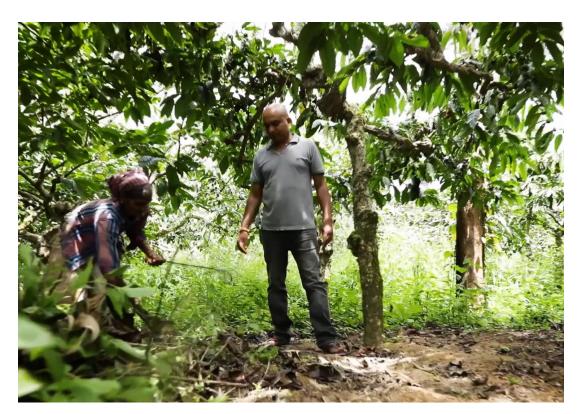
**~340 Mio** kilograms of milk collected last year

Multiple interventions to reduce GHGE in dairy value chain

### Committed to sustainable agriculture



### Committed to sustainable agriculture - coffee





Nescafé Plan celebrates 10+
years

**~5,000** coffee farmers engaged

**~55%** coffee procured sustainably

# Committed to sustainable agriculture



### Committed to sustainable agriculture – spices





~1,250 spice farmers engaged across 8 states

Focus on 3Ps – People, Planet, Profitability

~100% traceability of cumin, coriander, chilly and turmeric

#### Committed to sustainable manufacturing





GHG emissions **52**%

Water usage **51%** 

Wastewater generation 38%

Energy usage 36% |

\*For the period 2007-2022

#### Committed to sustainable logistics





Increased use of railways from **0.2%** to **6%** in last 3 years

**90.3%** to **94%** in last 3 years

Introduction of LNG fleet reducing CO<sub>2</sub> emissions

Higher usage of CNG and electric vehicles





### Growing together our distributor network





More than **2,000** distributors

~470 Distributors with more than 10 years of association

~360 Distributors with more than 20 years of association

### Trustworthy partnerships with our distributors



#### V.G.Rajamani Agencies

Coimbatore partnership of over 60 years

Turnover growth from INR 3.6
Lakhs to INR 40 Crore per annum

Caters to more than **600 retail outlets** 



### Nurturing relationships - our Swabhimaan network





More than **1,600 women** entrepreneurs

Generate business worth INR 80 Mio\*

Across 14 states

\* Till 30<sup>th</sup> Sept 2023



### Nurturing relationships – RURBAN story







More than 18,000 haat activities

More than **16,000**Distribution touchpoints

Coverage across **7,405 towns** 

### Strong long-term relationships – our supplier network





More than **4,500** suppliers

More than **3,000** suppliers with more than **10 years of association** 

### Strong long-term relationships – our supplier network





Paras Spices Pvt. Ltd. – A partnership of over 40 years

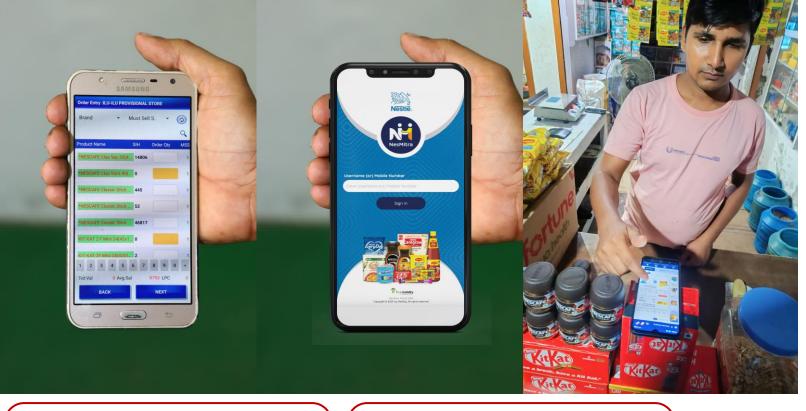
Turnover of INR 650 crore per annum

**Exporting to** USA, UK, Middle East, Sri Lanka and Bangladesh



### Integrating technology to strengthen partnerships





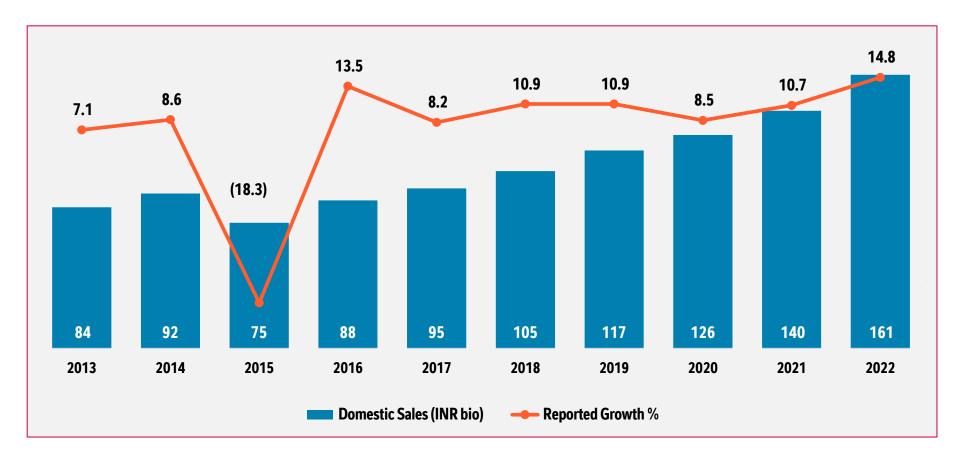
Simplification and consolidation

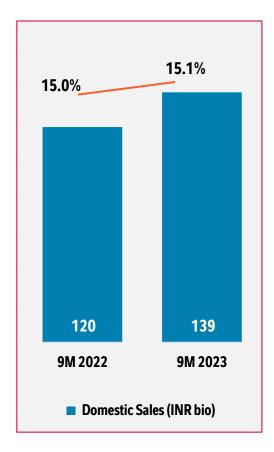
Marketing and Consumer Insights

Nesmitra - Retailer self order application



### 10 years of strong domestic sales growth



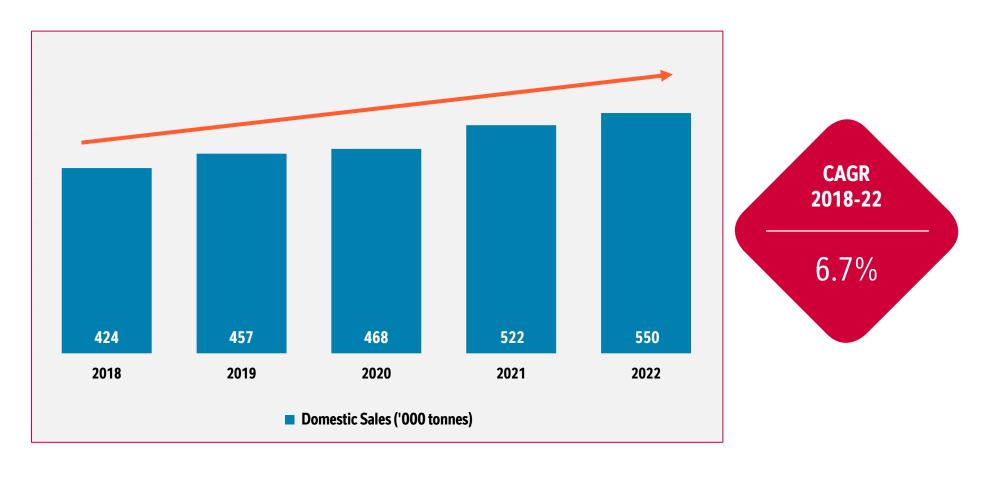


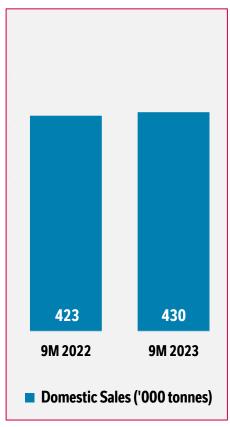


<sup>\*2016</sup> growth is restated due to IND-AS implementation

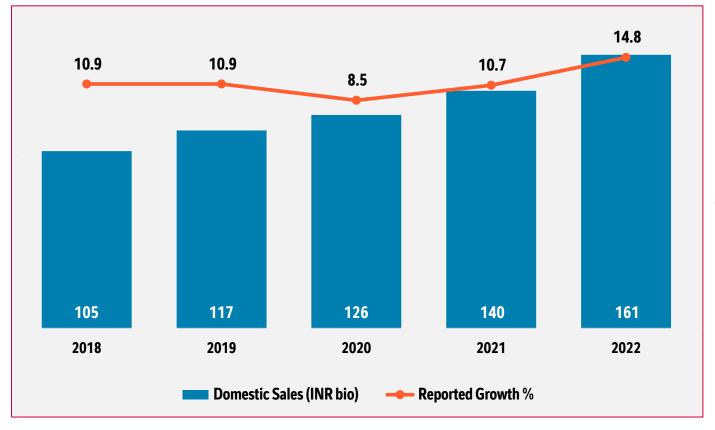
<sup>\*\*2015</sup> Sales impacted due to MAGGI issue

### Strong volume growth

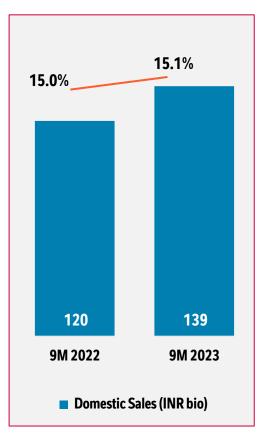




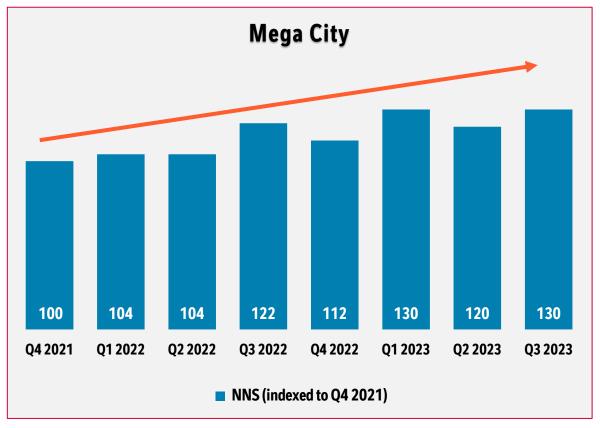
### Leading to sustained value growth

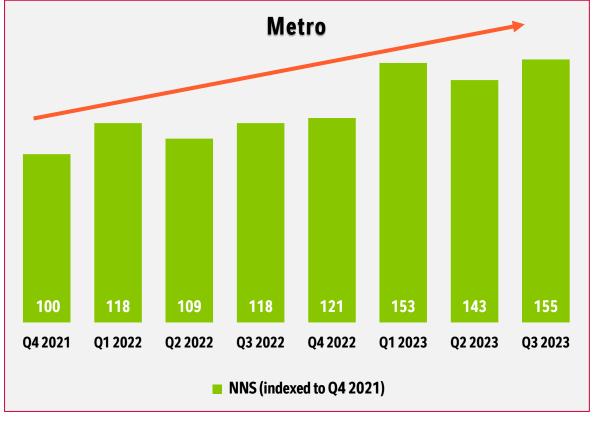






### Changing fortunes of Nestlé India





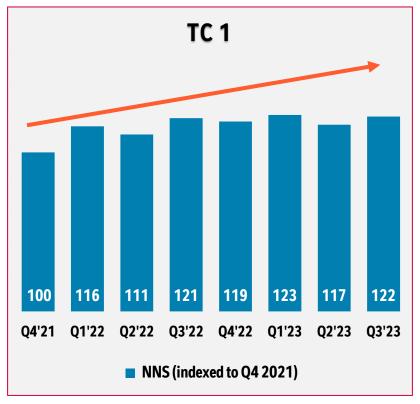
Trend growth in mega city and metros is positive

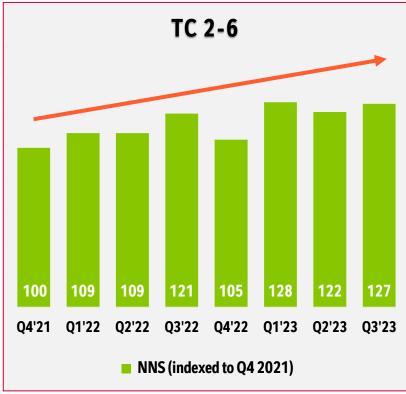
3 Year CAGR – **15.4**%

3 Year CAGR - **21.0**%



### Changing fortunes of Nestlé India







TC 1-6 growth creditable but impacted by inflation led pricing

3 Year CAGR – **10.2**%

3 Year CAGR – **11.2**%

Secular and strong growth in rural India

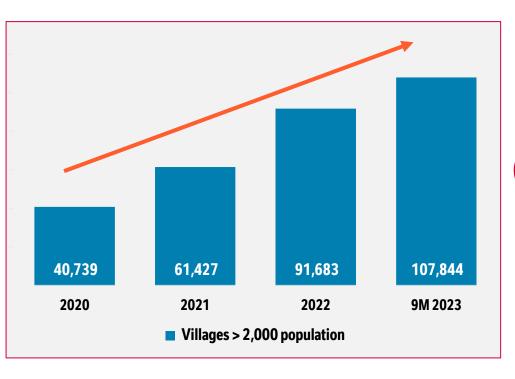
3 Year CAGR - **26.6**%

## Acceleration of our route to market – **strengthening our distribution**

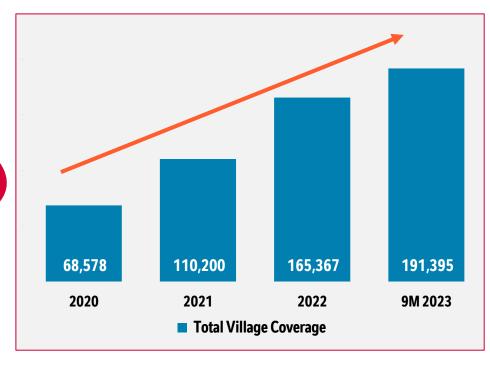




### Deepening Rural reach







### Increased presence in RURBAN

1. Strengthened distribution infrastructure

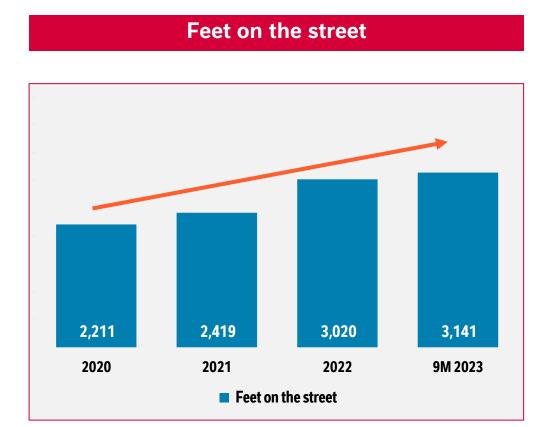




### Increased feet on the street in RURBAN

2. Increased feet on the street



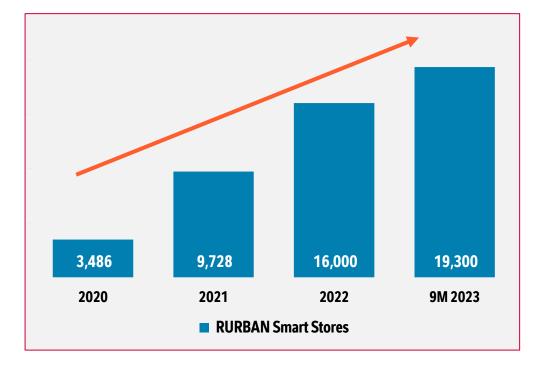


### Increased visibility in RURBAN

3. Increased in-shop visibility



#### **RURBAN Smart Stores**

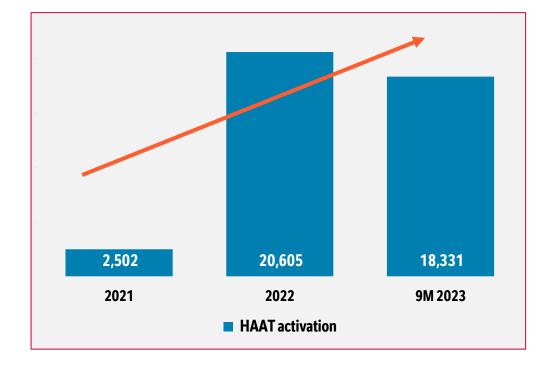


### Increased activation in RURBAN

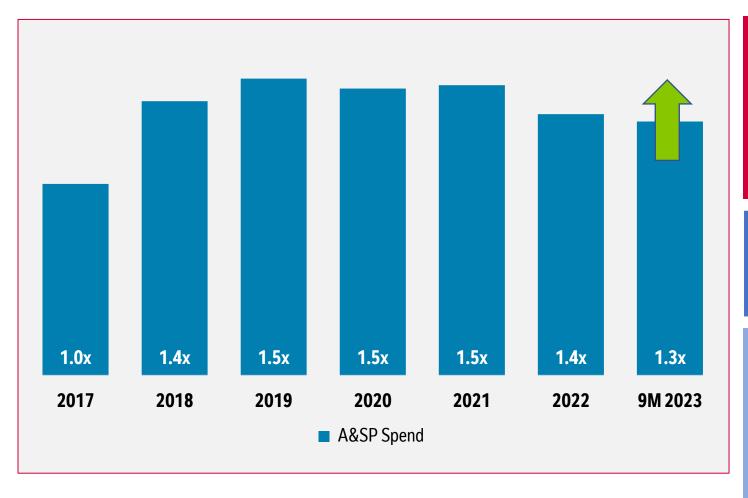
#### 4. Increased HAAT activation



#### **HAAT Activity as Consumer Engagement**



### Consistent media support



Strong investment behind the growth-pillars

Improved efficiencies in buying media

**Targeted communication leveraging consumer clusters** 

**Accelerated digital spend** 

Investing in building brand equity
vs
short term
promotion

Note: Year values have been indexed taking 2017 as the base

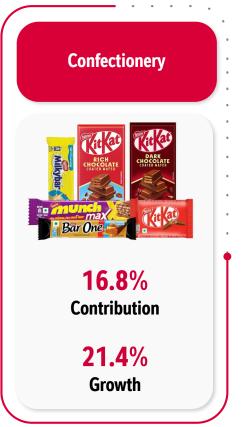


# Domestic sales: **strong, double digit across all product groups**







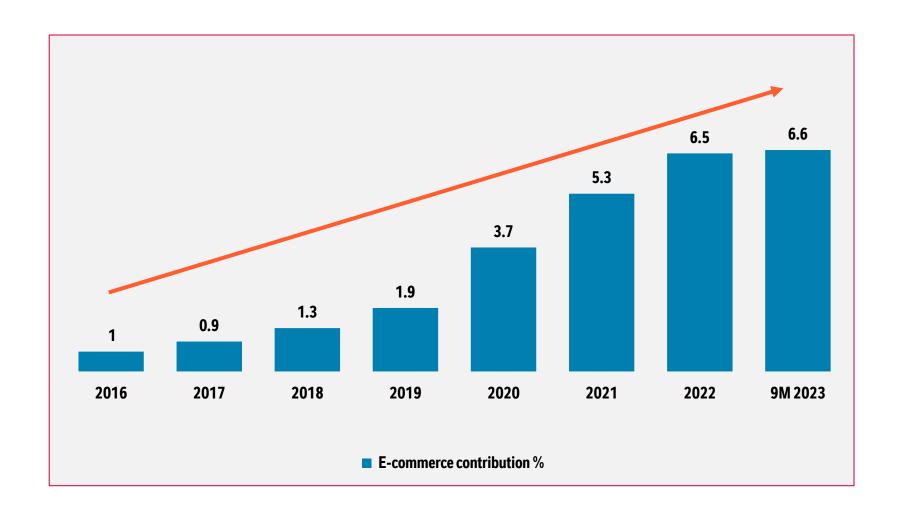


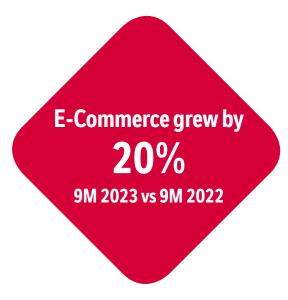


**Data represents Jan-Sept 2023** 

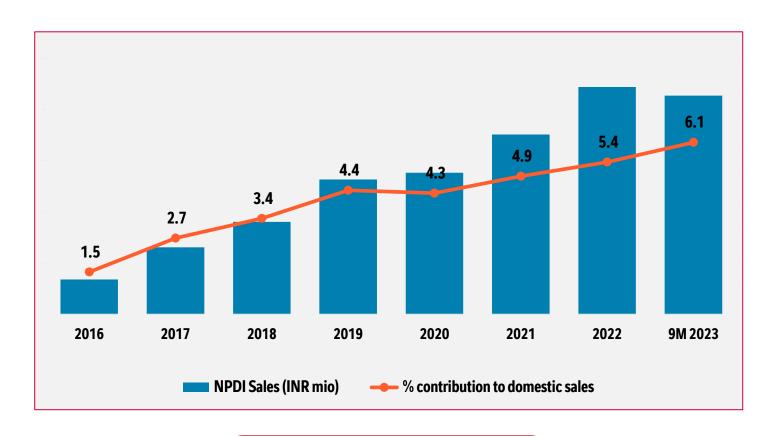
15.1% Domestic Sales Growth

### Rapidly accelerating our footprint on e-commerce





### Innovations now contribute over 6% of sales

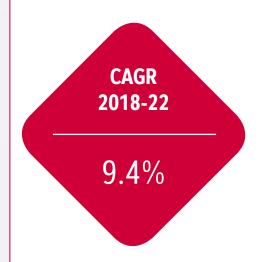


10 new projects in pipeline



### Sustained profit from operations







Buying efficiencies and economies of scale

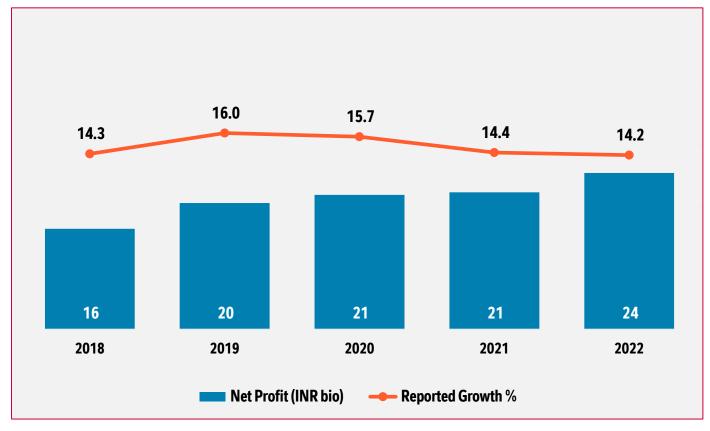
Recipe efficiencies

Portfolio management

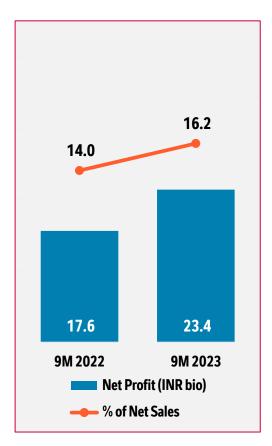
Appropriate pricing



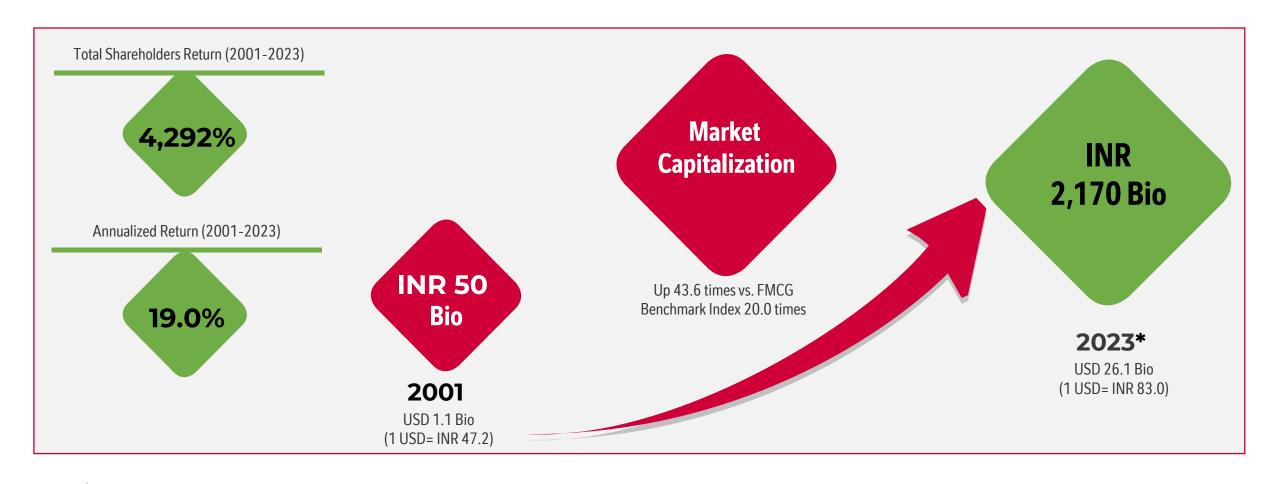
### Leading to sustained net profit





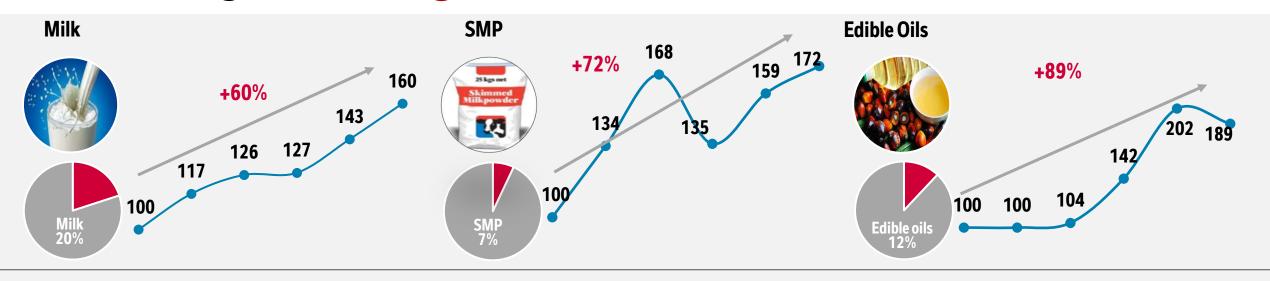


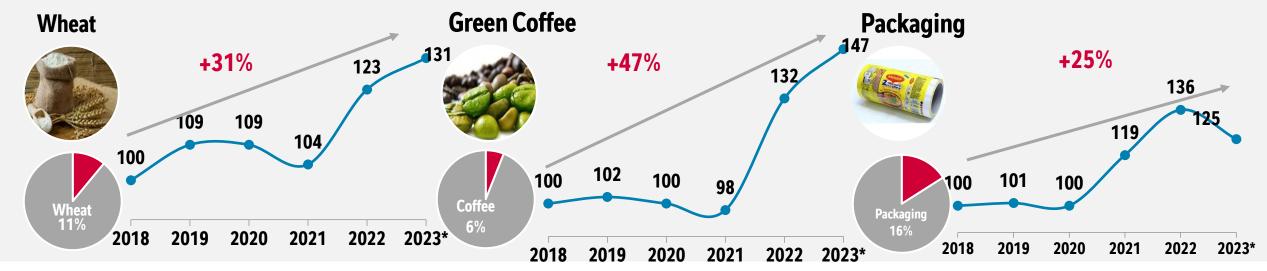
### Thereby, creating significant value for investors



\*As at 30<sup>th</sup> September 2023 INR Billion is INR 100 crore. Source: Bombay Stock Exchange.

### Looming challenges

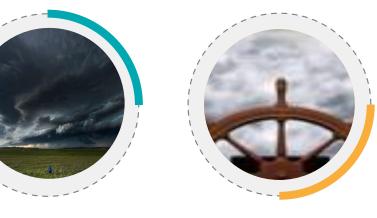




Note: Year values have been indexed taking 2018 as the base

### Lessons learnt from navigating challenges

Accelerated economies of scale and sharp procurement strategies



SHARK saving programme reached new highs

~10,000 projects since 2011 on cost reduction, enhanced efficiency and speed of making decision



Calibrated consumer insight-based pricing decisions across all categories

Alignment, courage and exceptional teamwork





### 10 Mantras to define our future



Expanding the opportunities with new consumer cohort

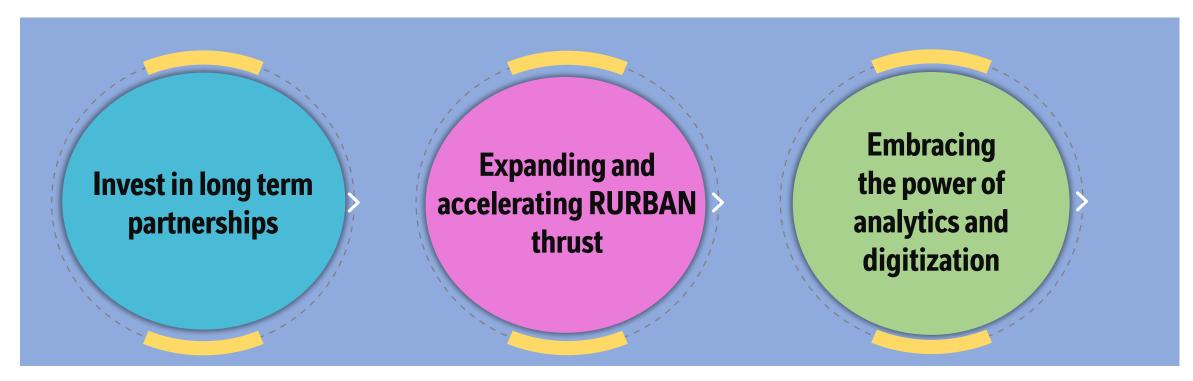
Strong investments in manufacturing and supply chain







### 10 Mantras to define our future







### 10 Mantras to define our future

Accelerating our sustainability journey

Focus on people - diversity, talent, generational shift

Nutrition as a platform for innovation

Enable strong impact on communities































